

**Print and Fill Out This Page**

Enclose with product(s) authorized.

**The RMA# MUST BE VISIBLE  
ON THE OUTSIDE OF PACKAGE!**

RMA# \_\_\_\_\_ \*Must Be Valid

**1. Customer Information** *(same as original order)*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**2. Reason for Return** *(use back if necessary)*

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- All Return Requests Must Be Signed and Dated Before They Can Be Processed
- By signing Here You Are Requesting a Refund and Acknowledging that you Fully Agree with NBS Return and Exchange Policy

If you are not fully satisfied with your purchase, you may return the items within 30 days from the order date. You will receive a full refund for unopened items in the original form of payment and merchandise credit for one(1) opened item, less shipping and handling. All returns are subject to a 20% restocking fee.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**3. Return All Received Items to:****NBS Return Department  
5020 Clark Rd #407  
Sarasota, FL 34233**

- Be sure to write the RMA# on the outside of the package or it will be refused.
- Credits will be issued based on the condition of the bottles per our return policy.
- After returning the bottle(s), allow 2-3 weeks for your return to be processed. Customer is responsible for shipping the product back to our facility as well as any cost associated with it.
- NBS reserves the right to refuse or reject any returns and deny any and all refunds if we suspect fraudulent activity or for any reason deemed appropriate by NBS. Return requests that do not completely comply with the NBS Return Policy will be rejected. Rejected items will be sent back at the customer's expense.
- NBS is not responsible for items that may be lost, damaged, etc. or for any other reason why the package may not arrive to us in a timely manner. We recommend tracking the shipment.